



Blueworx professionals provide the backbone necessary to allow us to be one of the leading enterprise software and professional services organizations for Voice and Communication solutions. We are currently looking for an awesome Platform Operation Engineer to innovate, build and execute with us.

## **Platform Operations Engineer**

### GENERAL SCOPE & SUMMARY

The Platform Operations Engineer is responsible for developing, automating, and building infrastructure for platform-based services. This involves working to get the applications / platform up, ensuring uptime, and identifying service level objectives. This position will work closely with the Development and Architect teams to build and run (monitor | alert | test) large-scale, distributed and fault-tolerant systems across cloud platforms.

### PRIMARY ROLE & RESPONSIBILITIES

- Design/Operation/Support of the cloud Blueworx Voice Response (BVR) platform and supporting services (Carrier infrastructure, Provider API).
- Collaborate with platform operations group on new platform services that need development cycles. Create proof of concept models and implement go-forward plan (all three phases: research, development, and testing).
- Design Operational Dependency –monitor and alert decision makers for quick analysis and recovery.
- Collaborate across project teams to simplify and improve software lifecycle processes.
- Tool development, management and distribution qualifications.

### REQUIREMENTS

- Expertise in designing, testing, analyzing and troubleshooting large-scale distributed systems.
- Cloud experience: AWS, IBM Cloud, Armor, Skytap.
- Experience with development and testing frameworks | methodologies.
- Experience with Linux / Windows operating systems administration and network engineering.
- Ideally have a systematic problem-solving approach coupled with strong communication skills, documentation skills and a sense of ownership and drive.
- A Bachelor's degree or equivalent level of experience.
- Experience working with telephony / VoiP networks (SIP).

Please submit your letter of interest and resume to [careers@blueworx.com](mailto:careers@blueworx.com) and [dante.vitulano@blueworx.com](mailto:dante.vitulano@blueworx.com).